



Terms and Conditions

Terms of Sale: FOB Warehouse, Fontana, CA.

Payment Terms: Net 30 days for qualified accounts; otherwise COD.

Minimum Order: \$200.00 or processing charge of \$10.00 will apply to order.

Case Lots: Broken case quantities are not allowed on any D.E. grids or on part numbers: FC-2392, FC-2812, FC-6350, FC-6351, FC-6352.

Drop Ship: Orders for more than \$200.00 are eligible for drop shipping. Orders less than \$200.00 will be charged a \$10.00 handling fee.

Freight Policy: Freight is pre-paid with a \$2,500 minimum order after all discounts. All other orders will be pre-paid and invoiced unless other arrangements have been made. It is the customer's responsibility to determine if their purchase is eligible for a freight program.

Damaged Goods: Damage incurred during shipment and loss claims are the responsibility of the customer, ***regardless of freight terms.*** We will insure that the product leaves our facility in good condition. Customer Service will assist you in filing freight claims. The customer must note all instances of damaged or missing product on the Bill of Lading before signing for the shipment. Damage claims must be filed within 10 days from date of delivery.

Shortages: All shortages should be noted on the Bill of Lading at the time of delivery. Shortages due to incorrect shipping count or product substitutions must be reported to FILBUR Manufacturing via phone, fax, or email within 10 days of the occurrence.

Returned Product: All sales are final! Returned goods will not be accepted unless authorized by customer service or a field sales representative. All returns must be accompanied by a Returned Goods Authorization number and shipped freight prepaid. If approved, product returned for restocking will be charged a **25%** restocking fee and must have been purchased within one year of the date of return and must be in resalable condition. Credit will not be given for items not received in resalable condition.

Warranty: FILBUR Manufacturing cartridges and grids are guaranteed against defects in material and/or craftsmanship for one year from date of purchase. Documentation of date of purchase is required. FILBUR Manufacturing disclaims a warranty of fitness for a particular purpose, or freedom from patent infringement. Accordingly the buyer assumes all risks what so ever the use of these products. The liabilities of FILBUR Manufacturing are limited to the replacement of cartridge and/or grid and do not include any liability for other damage of any kind. This warranty does not include shipping, labor, installation or any other losses or damages.

Note: Terms and Conditions are subject to change without notice. See www.filburmfg.com for latest terms and conditions.